



Blackboard Parent Login Assistance

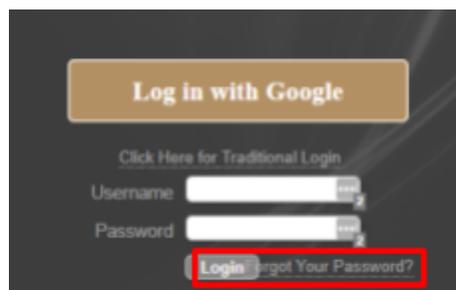
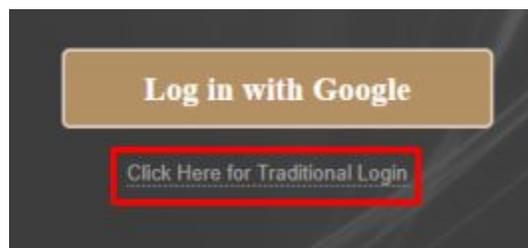
Setting up your parent login for the first time is easy! Follow these simple instructions to access Blackboard:

Please note: In order to access Blackboard you MUST first have an Infinite Campus ('IC' -- also known as 'parent portal') login. After you set up your IC parent account for the first time, kindly wait until the next day to allow Infinite Campus to pass the information to Blackboard before attempting to log in to Blackboard.

If you already have an IC parent account -- OR if one day has elapsed since setting up a new account, follow these steps:

Step 1: Visit fcboe.blackboard.com

Step 2: Click on the 'Click Here for Traditional Login' link, then the 'Forgot Your Password?' link. A new page will open entitled Lost Password.



Step 3: Fill out ONE section in this new page with your Infinite Campus information, then click Submit. Be CERTAIN that you are using the same information that appears in your IC account. For

example, if your name is John, but you are listed in Infinite Campus as Jack, then enter Jack into Blackboard. If you are uncertain, log into IC first to confirm the information listed there.

Step 4: You should receive an email* with a link to set up a password. You can use the same password that you currently use for Infinite Campus or create a new one.

Step 5: Return to fcboe.blackboard.com and log in using your username and the password you just created.

****Email will be sent to the email address on file with Infinite Campus. Please make sure you have access to this email account in order to retrieve your password reset link.***

Still having trouble?

If you experience a problem after following these steps, it's possible that your Infinite Campus account is not set up properly. Start there, then after you can successfully log into Infinite Campus, try this process again [remember you must wait overnight after setting up a new IC account for it to communicate with Blackboard before it will allow you to activate your Blackboard account]. If you have followed all these steps but still cannot log in, please email Peggy Dillie at dillie.peggy@mail.fcboe.org. Please allow some time to resolve each issue.